

Data protection information

Information on data processing by Landesbank Baden-Württemberg (LBBW) in accordance with Art. 13, 21 of the General Data Protection Regulation (GDPR) for videosurveillance in public areas, branches and ATMs.

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Unindependent institution of
Landesbank Baden-Württemberg*

Name and contact details of the controller and its representative: Landesbank Baden-Württemberg, Am Hauptbahnhof 2, 70173 Stuttgart, Tel.: +49 (0)711 127-0, Fax: +49 (0)711 127-43544, kontakt@LBBW.de - hereinafter referred to as "LBBW" - represented by the Chairman of the Board of Managing Directors, Mr. Rainer Neske.
Contact details of the data protection officer: Data Protection Officer of LBBW, Am Hauptbahnhof 2, 70173 Stuttgart, Tel.: +49 (0)711 127-0, Fax: +49 (0)711 127-6673495, datenschutz@LBBW.de
The purposes for which the personal data are to be processed and the legal basis for this: LBBW processes personal data for the purposes of preventing vandalism, securing evidence/proving criminal acts, detecting unauthorized access, safeguarding house rules, asserting claims under civil law and protecting its employees and customers as well as other visitors. At ATMs, personal data is collected in order to be able to identify the person making the withdrawal or deposit in cases of doubt. The legal basis is Art. 6 (1) (f) GDPR.
Categories of personal data that are processed and sources from which they originate: On LBBW's premises, LBBW stores, among other things, the image of persons entering and staying on the premises as well as other identification features such as clothing and possessions carried by the persons in the detection area of the cameras installed. In addition, LBBW also uses the cameras installed in the foyer of its branches to record the image of people entering and leaving the branch as well as the image of people present in the branch, including other identification features such as clothing and possessions. LBBW ATMs record the person, in particular the face, of the person withdrawing or depositing money during the withdrawal/deposit process. The data is collected directly from the person.
Recipients or categories of recipients of the personal data: LBBW processes the above personal data and transmits it to a public authority such as the police, for example, if the subject of the recording is a criminal offense. Otherwise, other data will only be transmitted to public bodies upon request and within the scope of the legal powers of the requesting public body.
the controller's intention to transfer the personal data to a third country or an international organization: There is no such intention.
The duration for which the personal data will be stored or, if this is not possible, the criteria for determining the duration: The video surveillance recordings in public areas and in the foyer are deleted after 72 hours. The transaction-related recordings at the ATM are deleted after 90 days.
Information as to whether the provision of the personal data is required by law or contract or is necessary for the conclusion of a contract, whether the data subject is obliged to provide the personal data and the possible consequences of non-provision: The provision of personal data to LBBW is neither legally nor contractually required. Non-provision has no consequences.
Rights of data subjects: Every data subject has the right of access under Art. 15 GDPR, the right to rectification under Art. 16 GDPR, the right to erasure under Art. 17 GDPR, the right to restriction of processing under Art. 18 GDPR and the right to data portability under Art. 20 GDPR. The restrictions pursuant to Sections 34 and 35 BDSG apply to the right of information and the right to erasure. In addition, you have the right to lodge a complaint with a data protection supervisory authority in accordance with Art. 77 GDPR in conjunction with Section 19 BDSG. The data protection supervisory authority responsible for LBBW is the Baden-Württemberg State Commissioner for Data Protection and Freedom of Information.
Note, if the processing is based on Art. 6 (1) (f) GDPR, the legitimate interests pursued by the controller or a third party: LBBW processes the above-mentioned personal data in the overriding interest of protecting and averting criminal offenses such as robbery, theft, kidnapping, arson, damage to property, trespassing and protecting its property, its employees, its customers and its visitors as well as securing its facilities. In addition, LBBW processes the data in order to clarify deposit and withdrawal transactions in cases of doubt.
Information on the existence of automated decision-making including profiling in accordance with Art. 22 (1) and (4) GDPR: There is neither automated decision-making nor profiling.

* Statements made by the bank within the scope of the business relationship exclusively authorize and obligate Landesbank Baden-Württemberg.

Information about your right to object in accordance with Art. 21 GDPR

You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you which is based on Article 6 (1)(f) of the GDPR (data processing on the basis of a balancing of interests).

If you file an objection, we will no longer process your personal data. Unless we can demonstrate compelling legitimate grounds for the further processing which override your interests, rights and freedoms or for the establishment, exercise or defense of legal claims.

The objection can be made informally and should preferably be addressed to:

Landesbank Baden-Württemberg
Am Hauptbahnhof 2
70173 Stuttgart
0711 127-0
0711 127-43544
kontakt@LBBW.de