

Data protection information

Information on data processing by Landesbank Baden-Württemberg (LBBW) in accordance with Art. 13, 14 of the General Data Protection Regulation (GDPR) for tenantstors and landlords of LBBW who are natural persons.

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Unindependent institution of
Landesbank Baden-Württemberg*

Name and contact details of the controller and its representative: Landesbank Baden-Württemberg, Am Hauptbahnhof 2, 70173 Stuttgart, Tel.: +49 (0)711 127-0, Fax: +49 (0)711 127-43544, kontakt@LBBW.de - hereinafter referred to as "LBBW" - represented by the Chairman of the Board of Managing Directors, Mr. Rainer Neske.
Contact details of the data protection officer: Data Protection Officer of LBBW, Am Hauptbahnhof 2, 70173 Stuttgart, Tel.: +49 (0)711 127-0, Fax: +49 (0)711 127-6673495, datenschutz@LBBW.de
The purposes for which the personal data are to be processed and the legal basis for this: LBBW processes your personal data for the purpose of entering into, managing and terminating contractual relationships, in particular a tenancy agreement. The legal basis is Art. 6 (1) (b) GDPR.
Categories of personal data that are processed: LBBW processes personal data (e.g. name, address), data relating to the property (e.g. address of the property in respect of which a tenancy agreement has been concluded, the rent), communication data (e.g. telephone number, e-mail address), bank details and all other data relating to the performance of a tenancy (e.g. data on renovation measures, defects, termination of the tenancy). LBBW receives this data from the tenant concerned or from the landlord itself or from third parties such as the previous owner. When purchasing a property from a notary.
Recipients or categories of recipients of the personal data: Recipients of personal data may be service providers and tradesmen, insofar as they require data to provide the commissioned services. In addition, prospective buyers, purchasers, prospective tenants - in each case insofar as this is unavoidable - as well as lawyers engaged to represent our interests and, in the event of a sale, a notary involved. LBBW Corporate Real Estate Management GmbH (LBBW CREM), the agent used by LBBW to administer its tenancies, also receives personal data for the aforementioned purposes. Other processors, such as companies in the categories of IT services, logistics, printing services, telecommunications and debt collection, may also be given access to your data for the aforementioned purposes.
the controller's intention to transfer the personal data to a third country or an international organization: There is no such intention.
The duration for which the personal data will be stored or, if this is not possible, the criteria for determining the duration: LBBW stores personal data for as long as LBBW is able to enforce claims arising from the tenancy and claims can be asserted against it via. Retention periods under commercial and tax law must also be observed. As a rule, documents relating to a tenancy are kept for ten years after its termination. In the case of prospective tenants, we delete your personal data after 6 months.
Information as to whether the provision of the personal data is required by law or contract or is necessary for the conclusion of a contract, whether the data subject is obliged to provide the personal data and the possible consequences of non-provision: The provision of personal data to LBBW is neither legally nor contractually required. However, this is necessary for the conclusion and performance of the contractual relationship. Failure to provide personal data may mean that a contractual relationship cannot be entered into or maintained.
Rights of data subjects: Every data subject has the right of access under Art. 15 GDPR, the right to rectification under Art. 16 GDPR, the right to erasure under Art. 17 GDPR, the right to restriction of processing under Art. 18 GDPR and the right to data portability under Art. 20 GDPR. The restrictions pursuant to Sections 34 and 35 BDSG apply to the right of information and the right to erasure. In addition, you have the right to lodge a complaint with a dataprotection supervisory authority in accordance with Art. 77 GDPR in conjunction with Section 19 BDSG. The data protection supervisory authority responsible for LBBW is the Baden-Württemberg State Commissioner for Data Protection and Freedom of Information.
Reference to the existence of the right to withdraw consent at any time without affecting the lawfulness of processing based on Art. 6 (1) (a) GDPR or Art. 9 (2) (a) GDPR prior to withdrawal: If the data subject consents to the processing of their personal data, they have the right to withdraw this consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.
Information on the existence of automated decision-making including profiling in accordance with Art. 22 (1) and (4) GDPR: There is no automated decision-making or profiling.

* Statements made by the bank within the scope of the business relationship exclusively authorize and obligate Landesbank Baden-Württemberg.