Dear customers and partners of Berlin Hyp,

The crisis triggered by the spread of the coronavirus is hitting the entire world with great force. The social and economic consequences are already exceedingly clearly felt; the long-term effects are hardly foreseeable.

Right now, the focus for all of us must be on containing and slowing down the further spread of the virus. So minimising personal contact is our most important duty and responsibility.

As a bank, we have three further priorities in this situation:
→ to protect as best as possible the health of our employees, our customers, partners, and all those who work with us or for us,
→ to ensure the stability of the company and all core processes,
→ to ensure that our line of communication with our customers remains intact.

We are committed to accomplishing these tasks.

By taking extensive security measures, we are doing everything in our power to minimise the risk of infection and spreading for and/or by our employees. Among other measures, most of our employees have been working from home since the beginning of last week, and we have limited personal contacts to the absolutely necessary minimum.

All of the bank’s systems and core processes function perfectly, and the stability of our operations is ensured. Our equity and liquidity position is very good and provides our customers with the necessary security and stability. We have used the past strong financial years to build up additional risk buffers. This is paying off in the current situation. As is our high level of investment in modernising our IT infrastructure.

We remain fully operational as a bank, capable of responding to the our customers’ needs. Even if personal contact should be absolutely avoided at this time: you can still communicate with your client advisor or partner at Berlin Hyp by phone or in video conferences. Let’s use this opportunity!

Our special vote of gratitude and appreciation goes out today to all those who are doing their part in the fight against the virus, and who are helping to maintain the stability of supply and society. We wish all those affected by infection or disease a speedy recovery.

It’s probably safe to say none of us has ever experienced a situation quite like this before. And it will be a litmus test for society, the economy, and for each and every one of us.

But it is equally clear that this crisis will pass. We will overcome it together, as a community.

Fortified by this firm belief, we send you our warmest regards

Sascha Klaus  
Chairman of the Board of Management

Gero Bergmann  
Member of the Board of Management

Alexander Stuwe  
General Manager

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